



## VEHICLE TESTING NETWORK FOR COMMERCIAL VEHICLES

### Quality Policy Statement

Our CVRT Test Centre operates under the authority and control of The Road Safety Authority (RSA) and the National Standards Authority of Ireland (NSAI) The RSA is responsible for Vehicle Testing as set out in the Road Safety Authority Act 2006 and the NSAI is responsible for Type Approval, Tachographs and compliance with EU technical design regulations of vehicles registered in Ireland.

The CVRT & VTN network of commercial vehicle test centres are appointed and regulated by the RSA. The VTN have through the Society of the Irish Motor Industry (SIMI) developed a Quality Management System which meets the requirements of the International Quality Standard ISO 9001:2015 to ensure a high level of professionalism in the inspection of Heavy & Light Commercial Vehicles.

In order to achieve these standard, the European Guidelines from CITA (Recommendation 9B) have been used alongside the RSA Guidelines on Test Centre Premises and Equipment 2013. RSA oversee operational standards at Test Centres through the implementation of ISO 9001:2015.

For our Teste Centre to achieve the above standards, every employee must;

- \* Understand the RSA and NSAI regulations and the customer's requirements.
- \* Be responsible and accountable for their quality of work.
- \* Follow all applicable procedures and statutory requirements.

Our management team is totally committed to the above policies through the operation of our Quality Management System ISO 9001:2015. We confirm our commitment to complying with the requirements of the standard and continually improving the effectiveness of our Quality Management System and our organisation. We undertake to provide the necessary staffing and infrastructural resources to ensure the objectives of the RSA are met and our customers are satisfied with our services. We will establish and review our quality objectives, communicate them regularly to our staff and continually review the System to ensure it is suitable to the needs of our Organisation.

We further commit to providing all necessary training, education and facilities to ensure that our Inspections and Tests are carried out to the highest international standards.

Through the implementation of the ISO 9001: 2015 Quality Management System we commit to ensuring that all of the processes in our business are directed towards ensuring the total satisfaction of our customers.

Greg Hennessy

**Managing Director**

**Dated:** 01/05/2017